

WOLVERHAMPTON CCG
GOVERNING BODY MEETING
12 JULY 2016

Agenda item 6

Title of Report:	Chief Officer Report
Report of:	Dr Helen Hibbs – Chief Officer
Contact:	Dr Helen Hibbs – Chief Officer
Governing Body Action Required:	<input type="checkbox"/> Decision <input checked="" type="checkbox"/> Assurance
Purpose of Report:	To update the Governing Body on matters relating to the overall running of Wolverhampton Clinical Commissioning Group.
Public or Private:	This report is intended for the public domain.
Relevance to CCG Priority:	Update on behalf of Chief Officer.
Relevance to Board Assurance Framework (BAF):	
<ul style="list-style-type: none"> • Domain 1: A Well Led Organisation 	<p>The report is primarily submitted to provide assurance to the Governing Body of robust leadership across the CCG that involves patients and the public and works in partnership.</p> <p>By its nature, the report also includes activity that may impact on the domains in the BAF</p>
<ul style="list-style-type: none"> • Domain2: Performance – delivery of commitments and improved outcomes • Domain 3: Financial Management 	See above.
<ul style="list-style-type: none"> • Domain 4: Planning (Long 	



Term and Short Term)	
<ul style="list-style-type: none"> • Domain 5: Delegated Functions 	



1. BACKGROUND AND CURRENT SITUATION

- 1.1. To update Governing Body Members on matters relating to the overall running of Wolverhampton Clinical Commissioning Group (CCG).

2. CHIEF OFFICER REPORT

2.1 Commissioning Support Unit (CSU) Mobilisation – Business As Usual (BAU)

The procurement and mobilisation stages of the Lead Provider Framework re-procurement of CSU services are now complete. The collective CCG's have now transitioned to the BAU stage and Wolverhampton CCG is monitoring delivery of services on a line by line basis.

Customer feedback is sought from all CCG staff members that work directly with CSU services on a monthly basis and this is fed back to the CSU and forms part of the monthly Contract Review Meetings. At these meetings the CCG and the CSU review the customer feedback, the performance against agreed Key Performance Indicators (KPI's) and discuss emerging risks, under-performance or system and process redesign requirements. The KPI's are being constantly monitored however, there is an agreement that there is a three month grace period for the CSU where financial penalties will not be levered against them whilst new services are 'bedding-in'. This comes to an end on 30th June.

Highlights from this month in terms of delivery include; the joint work to agree reporting formats for contract management. The latest feedback from the collective CCGs was good with good feedback about the Human Resources function particularly regarding their proposals for Organisational Development; with recent changes in the contracting team, Interim staff are in place and this is working well. Both CSU's are completing their collation of Statements of Work which define their commitment of support to each service line in detail which will help with contract management.

2.2 West Midlands Accountable Officers Workshop CCGs in the commissioning landscape: A forward look

A workshop took place on 9 May 2016 to offer CCGs an opportunity to consider the influences which are shaping the future of commissioning nationally and locally and the impact they are having on CCGs. The workshop provided a forum to enable CCGs to identify changes they may wish to make to ensure they are as fit as possible for that future.



2.3 Sustainability and Transformation 2021 - Delivering Success in the West Midlands - Peer Review – Sustainability and Transformation Plan (STP) Development Day

Further to the initial workshop on the 20 January 2016 outlining the operational planning guidance and the STP guidance for 2021, a system wide event to provide an on-going opportunity to work on a West Midlands wide footprint across the STP's and with key partners and advisors took place on 5 May 2016.

The event provided input on a number of key planning areas, the latest information to support STPs and the opportunity to meet and discuss issues with Regional Directors and representatives from:

- Care Quality Commission
- Health Education England
- Local Government Association
- NHS England
- NHS Improvement
- Public Health England

The event was supported by Simon Stevens – Chief Executive Officer NHS England, Bob Alexander - Executive Director of Resources / Deputy Chief Executive, NHS Improvement and other national leaders.

2.4 Wolverhampton CCG Visit to Bromley-by-Bow Centre – 19 May 2016

Members of Wolverhampton CCG's Executive Team met with Sir Sam Everington, Chair of NHS Tower Hamlets Clinical Commissioning Group and lead GP of the Bromley by Bow Health Centre. The Centre offers a full range of services to help to improve health and wellbeing alongside traditional primary care services.

Of particular interest was the extensive community work that is being done including a well-developed social prescribing model.

2.5 Immediate Solutions to Address Demand and Capacity Pressures in the Hospital Eye Service Event

NHS England hosted an event in London on the 7 June 2016 entitled "Immediate solutions to address demand and capacity pressures in the Hospital Eye Service". NHS England, in cooperation with key partners such as the Royal College of Ophthalmologists, The Optical Confederation and the Clinical Council for Eye Health Commissioning produced a comprehensive programme for this event.

I was asked to attend and present on behalf of Wolverhampton CCG as we have commissioned a number of enhanced eye care services through a Primary Eye-care Assessment and Referral Service (PEARS) model from local optometry practices using an Any Qualified Provider (AQP) contract. There is a good body of evidence that this has had a positive effect on demand at local acute trust eye departments.



2.6 NHS Confederation Annual Conference and Exhibition 2016

The NHS Confederation Annual Conference and Exhibition took place over 15 – 17 June 2016. The focus of this year's conference was the huge effort that is underway in the NHS, and wider health and care system, to transform care for patients and ensure system sustainability for the future. Speakers included Rt Hon Jeremy Hunt MP - Secretary of State for Health, Simon Stevens – Chief Executive Officer NHS England and Jim Mackey - Chief Executive, NHS Improvement.

2.7 Wolverhampton City Board Meeting – 21 June 2016

The City Board is made up of Wolverhampton's key public, private and voluntary sector partners who are working together to create opportunities that encourage enterprise, empower people and re-invigorate the City. A meeting took place on 21 June 2016 to discuss the on-going work plan.

2.8 Health Scrutiny Panel

A meeting of Wolverhampton Health Scrutiny Panel took place on 23 June 2016. Items discussed included Royal Wolverhampton NHS Trust (RWT) - Quality Account, RWT CQC Inspection Improvement Plan, update on the Accident and Emergency Department RWT and Wolverhampton CCG Primary Care Strategy Update.

2.9 West Midlands Accountable Officers Meeting

A meeting of the West Midlands Accountable Officers took place on 27 June 2016. Claire Skidmore attended to represent the CCG. Discussion took place around the CCG role, programme development including defining the CCG role – the need for joint values, ambition, leadership, effective relationships and the management of change.

Dr Helen Hibbs
Chief Officer
Date: 30 June 2016



REPORT SIGN-OFF CHECKLIST

This section must be completed before the report is submitted to the Admin team. If any of these steps are not applicable please indicate, do not leave blank.

	Details/ Name	Date
Clinical View	N/A	
Public/ Patient View	N/A	
Finance Implications discussed with Finance Team	N/A	
Quality Implications discussed with Quality and Risk Team	N/A	
Medicines Management Implications discussed with Medicines Management team	N/A	
Equality Implications discussed with CSU Equality and Inclusion Service	N/A	
Information Governance implications discussed with IG Support Officer	N/A	
Legal/ Policy implications discussed with Corporate Operations Manager	N/A	
Signed off by Report Owner (Must be completed)	Dr Helen Hibbs	30/06/16

